JISC DEVELOPMENT PROGRAMMES

Project Document Cover Sheet PROJECT PLAN

Project

Project Acronym	BVREH	Project ID	
Project Title	Building a Virtual Resear	ch Environment fo	or the Humanities
Start Date	01-04-2005	End Date	30-09-2006
Lead Institution	Oxford University		
Project Director	Professor Alan Bowman		
Project Manager & contact details	Ms Ruth Kirkham Classics Centre, Old Boys' School George Street, Oxford OX1 2RL ruth.kirkham@classics.oxford.ac.uk Tel: 01865 288394		
Partner Institutions			
Project Web URL			
Programme Name (and number)	Virtual Research Environments Programme		
Programme Manager	Maia Dimitrova		

Document

Document Title	Project Plan	Project Plan			
Reporting Period					
Author(s) & project role	Alan Bowman (Project Director), Charles Crowther (Principal Investigator), Ruth Kirkham (Project Manager), John Pybus (Technical Support Officer)				
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Document History

Version	Date	Comments
0.5	20-06-2005	Project Plan first draft for circulation to team and Programme Manager
1a	30-06-2005	Project Plan - Draft approved by project team



Overview of Project

1. Background

Research activities in Humanities subject fields have traditionally centred on the work of individual scholars and small groups. Their needs are now increasingly being served by the availability of networked resources which in some fields have already transformed the way in which research is undertaken. In general, however, while the scale and intensity of collaborative research activity in other disciplines have grown rapidly in step with developments in ICT, progress and awareness of similar possibilities in the Humanities have been less marked. A preliminary survey of ICT use in research projects within the Humanities Division in the University of Oxford carried out in summer 2004 has identified a number of areas of need and overlapping interest which provide a context for the creation and deployment of VRE tools for Humanities researchers. The survey revealed strong support for such an initiative and suggested that the Humanities research resources at Oxford would provide an appropriate testbed for a project to investigate and identify the potential benefits of a VRE for the Humanities research community in general.

2. Aims and Objectives

The programme aims to extend the range and depth of the preliminary survey of ICT use within and outside Oxford in order to identify specific areas in which the benefits of deploying VRE tools are likely to be substantial (for example: communication, project management and design, efficiency, access to resources) and to define those where the benefits may be more marginal; on this basis to identify specific tools appropriate for deployment as demonstrators; and, in the final cycle of project activity, to implement the demonstrators and to assess their effectiveness.

The work will be supervised and coordinated with a steering group in which other institutions are strongly represented. The project intends to collaborate where appropriate with the AHRC-funded ICT Methods Network and the JISC-funded ICT Awareness and Training Programme for the Arts and Humanities as well as other national Humanities services such as the AHDS, Humbul and Artifact. The proposal is designed so that the outcomes will be relevant for VRE deployments being proposed both within Oxford and nationally. In particular, the project will collaborate with the JISC-funded Integrative Biology VRE. It is proposed that applications developed as part of the demonstrator workpackage will be available locally in the first instance and, if appropriate, exposed for integration into national or inter-institutional VREs.

3. Overall Approach

BVREH is intended as an exploratory project, to establish the possible role and benefits of VRE technologies within an active Humanities research community. The focus of work through the course of the project will be consultation of user needs. This objective will be addressed in the first instance in the Oxford research environment, but with the intention of producing a scoping framework reusable by Humanities faculties within other UK research-led universities.

The project aims will be addressed in the first phase of work through an in-depth analysis of Humanities research activities identified in the preliminary survey carried out in summer 2004. This analysis will consider the potential benefits of a VRE with respect to the research life-cycle, general components of which we have identified as follows:

- Research project development and management, especially for projects with a significant digital component;
- Data creation, use and analysis;
- Resource discovery, including cross-searching of remote, disparate databases;
- Access management (including Open Access models);

- Internal communications (including awareness of other research projects and exchange of expertise);
- External communications (including collaboration across disciplines and institutions);
- Publication and dissemination;
- Central hosting, authentication and curation of large-scale data and databases.

In addition, the project will investigate the different models for achieving complementarity with VLE frameworks, such as Oxford's implementation of the Bodington VLE. This is viewed as important not only for undergraduate teaching in a research-led university but also to ensure integration with research methods training for graduate students (who, as research students, would be expected to have guided access to a VRE). The project will also document existing research activities which are making use of the VLE.

The results of the scoping and investigative studies will inform the selection and prioritisation of tools for deployment as demonstrator applications. The implementation of specific tools will be followed by user evaluation and testing to assess their effectiveness in meeting predefined needs. Whilst the priority of the project is to undertake a requirements analysis and allow the research processes to direct the evaluation of the tools, the project will endeavour to integrate such tools within an overall framework.

4. Project Outputs

The overall aim of the project is to scope the requirements of a Humanities VRE based on the identified needs of the Humanities research community; and to test those requirements against a selection of existing tools presented within a demonstrator Humanities VRE. The main outputs of the project, accordingly, comprise a series of reports together with demonstrator interfaces. The final report will include recommendations relating to priorities for the future development and presentation of VRE components specifically for assisting research processes within the Humanities. The specific proposed **Project Deliverables** are:

- Project web site to disseminate progress and results in the form of announcements and reports.
- Report on the findings of the survey of the use of ICT in relevant Humanities research projects.
- Report analysing and identifying the needs of the research community within a research-led university and the relevant tools to meet these needs, together with a scoping matrix.
- Report on the existing tools which potentially meet the needs of the research community.
- Demonstrators implemented into a prototype Virtual Research Environment.
- Evaluation report on the current and potential usability together with overall recommendations.

5. Project Outcomes

The project is expected to define possibilities and limits for the further development of integrated virtual research and learning environments in research-led universities, and in doing so to contribute to local, national and international initiatives.

6. Stakeholder Analysis

Stakeholder	Interest / stake	Importance
Oxford University Humanities Division	The project aims to build on the experience and needs of a user community in the Humanities Division intensively engaged in research involving or potentially benefiting from ICT components.	High
Oxford University Computing Services	The project has close links to other VRE projects in progress in Oxford and to the Oxford e-Science Centre.	Medium
JISC	The JISC is the project's funding body; the project is expected both to benefit from and to contribute to the development of the VRE programme.	High
Humanities User communities	It is important that the project outcomes and experience reflect current activities and initiatives in the wider humanities research community.	Medium

7. Risk Analysis

Risk	Probability (1-5)	Severity (1-5)	Score (P x S)	Action to Prevent/Manage Risk
Low level of participation from research community	1	3	3	Preliminary survey has indicated a positive local reception for this investigation; the Humanities Division is positively promoting participation by research projects and faculties in the project. The initial project momentum will be maintained by broad and continuous consultation including via national services.
Key staff resign during project	1	4	4	Depending on the stage of the project, second staff from other projects. In worst case scenario, new recruitment.
Failure to identify common areas of ICT needs within Humanities	1	2	2	Work already undertaken through survey and related national projects indicates common areas not only within Humanities but between Humanities and other subject areas.
Failure to identify and implement appropriate tools for deployment as demonstrators	1	3	3	Consultation with specialists in OUCS and within the VRE Programme community will minimise potential risks in this area.
Recommendations of report too costly or impractical	2	1	2	The report will include a range of options and models and suggest priorities for future development. The demonstrator implementations will explore questions of cost and practicability.

8. Standards

The standards to be followed in the course of project work are guided by the limited aims of the project. The initial phase of work will explore and follow best practice for the conduct of user surveys and the formulation and analysis of questionnaires. Publication of reports and dissemination of project work through the project web site will follow appropriate standards for web publication. The demonstrator outputs of the project will be constructed in accordance with established standards for web and portal services as appropriate.

The following standards have been identified as specifically relevant to the conduct of the project:

Name of standard or specification	Version	Notes
W3C WCAG	1	
WSRP		A key component in the context of separate portal services deployed as Web Services
JSR 168		A key component in the deployment of local portal services or portlets
Z39.50		A key search and retrieval standard

9. Technical Development

Technical development for the project will take place within the local context of work in the Oxford VRE community and the broader context of the VRE Programme community. The Technical Support Officer will be responsible for management of the web components of the project and development of demonstrator tools. For the latter, a standard software development environment, making use of version control systems, will be implemented. Development activities will be monitored by the project management board.

10. Intellectual Property Rights

Any IPR resulting from this project will remain the property of the organisation(s) generating it. Under the University of Oxford's policy on intellectual property (which covers all University employees and students), the University claims ownership of a range of intellectual property rights with commercial potential. The University does not assert any claim to the ownership of copyright in artistic works, books, articles or lectures, apart from those specifically commissioned by the University. Results arising from projects funded by the JISC at Oxford would therefore usually be owned in the first instance by the University as the employing institution. The University seeks to maximise the commercial potential of its intellectual property through its wholly-owned technology transfer company, ISIS Innovation Ltd. In accordance with the desires of the JISC Virtual Research Environments Programme it is proposed to release any software applications developed by this project under an Open Source Software license to maximise the benefit for the wider community.

Project Resources

11. Project Partners

The Project has a Steering Committee in which external institutions and a wider user community are represented but no project partners.

12. Project Management

The organisation of the BVREH Project is as follows:

 Project Director: Professor Alan Bowman Contact: Brasenose College, Oxford, OX1 4AJ. Email: alan.bowman@classics.ox.ac.uk. Tel. 01865 277874

Principal Investigators:

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Dr Michael Fraser, Dr Matthew Dovey. Contact: OUCS, 13 Banbury Road, Oxford OX2 6NN. Email {mike.fraser, matthew.dovey}@oucs.ox.ac.uk. Tel: 01865 283343 (Michael); 01865 273269 (Matthew)

• Project Manager: Ruth Kirkham

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• Technical Support Officer: John Pybus

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The project management board comprises the Project Director, Principal Investigators, Project Manager and Technical Support Officer. The board will approve the initial project plan and any subsequent changes to it; will provide overall direction of the project and report regularly to the Humanities Division IT Committee and Humanities Division Board in the University of Oxford. The Project Manager will report for the project to the JISC Programme Manager.

A steering committee, consisting of representatives of Oxford Humanities faculties, stakeholder representatives in the wider national and international humanities research community and contacts in the eScience community has been established and will meet formally at least three times during the course of the project.

Formal meetings of the principal members of the project team will take place at regular intervals and will be minuted.

Training needs will be met locally; a block of the project budget has been allocated for staff development.

13. Programme Support

The project expects to benefit from communication and interchange with other projects within the programme.

Additional communication with related projects funded under the AHRC ICT Strategy Projects programme could be facilitated by the programme manager.

16. Evaluation Plan

It is expected that the evaluation of the project as whole will be undertaken in conjunction with the JISC VRE Programme. Internal evaluation will be carried out through the project management board in consultation with an evaluation panel of one internal (Oxford) and one external evaluator Continuing internal evaluation procedures will include consultation with representative members of the research community through the steering committee, with particular focus in the development phase of the project on usability of the tools proposed and the demonstrators implemented on both a university-level as well as a national/international level.

In addition we expect to identify a user group through the project's steering group and associated organisations. Evaluation will also seek the views of representatives from academic support services, again at different levels (e.g. local or national library, computing and research services).

Timing	Factor to Evaluate	Questions to Address	Method(s)	Measure of Success
30/0905	Interim results of user survey	Are the right questions being asked? effectiveness of survey methodology	Review of results by management board	Evidence of user response.
31/01/06	First draft of survey report	Scope of survey coverage; coherence of results; need for resampling	Review of draft by steering committee and evaluators	Clear picture of user community's ICT usage.
31/01/06	First draft of analysis of needs report	How clear a picture of user needs has been developed?	Review of draft by steering committee and evaluators	Coherence of results and identification of issues to be addressed.
31/01/06	First draft of identification of tools report	What tools are available to address identified needs?	Review of draft by steering committee and evaluators	Clear identification of appropriate tools.
31/01/06	Initial identification of applications for implementation as demonstrators	What tools can practically be implemented?	Review by steering committee and evaluators	Identification of range of potential demonstrator applications suitable for implementation.
31/03/06	Final draft of survey report	Does the report present a clear picture of the ICT usage of the user community?	Critical review of final draft by steering committee, evaluators, and publication to user community	Coherence of results and identification of issues to be addressed; circulation in user community.
31/03/06	Final draft of analysis of needs report	Does the report succeed in identifying the needs of the user community?	Review of final draft by steering committee, evaluators, and publication to user community	Coherence of results and identification of issues to be addressed; circulation in user community.
31/03/06	Final draft of identification of tools report	Does the report succeed in identifying the tools most appropriate to address the needs of the user community?	Review of final draft by steering committee, evaluators, and publication to user community	Clear identification of appropriate tools.
30/04/06	Initial implementation of demonstrator applications	Do the demonstrators work?	Walkthrough and exposure to user group	Successful user interaction.
30/06/06	Full implementation of demonstrator applications	Do the demonstrators meet the user requirements?	Exposure to user community	Successful take-up of demonstrator applications in user community
30/09/06	User experience of demonstration applications	How effectively do the demonstrators serve the research community?	Online survey of user experience and evaluation through peer- review	Acceptance of case for extended deployment of VRE technologies
30/09/06	Dissemination	What level of impact has the project had?	Feedback logs; take-up and citation of reports.	Circulation, citation and response to the project reports.

17. Quality Plan

Output		Surv	ey Report		
Timing	Quality criteria	QA method(s)	Evidence of	Quality	Quality
			compliance	responsibilities	tools
	Fitness for purpose	Evaluation against project objectives		Project management board and evaluation panel.	
	Adherence to specifications	Evaluation against agreed project plan.=	Result of evaluation and verification by project management board and evaluation panel.	Project management board and evaluation panel.	
	Accessibility legislation	Accessibility applies to user interfaces relating to the dissemination of project reports. Webbased publication will follow good practice documented by the W3C Web Accessibility Initiative	Successful validation against published standards	Project management board and evaluation panel.	

Output		Analysis o	f Needs Report		
Timing	Quality criteria	QA method(s)	Evidence of compliance	Quality responsibilities	Quality tools
	Fitness for purpose	Evaluation against project objectives		Project management board and evaluation panel.	
	Adherence to specifications	Evaluation against agreed project plan	Result of evaluation and verification by project management board and evaluation panel.	Project management board and evaluation panel.	
	Accessibility legislation	Accessibility applies to user interfaces relating to the dissemination of project reports. Webbased publication will follow good practice documented by the W3C Web Accessibility Initiative	Successful validation against published standards	Project management board and evaluation panel.	

Output	t Identification of Tools Report				
Timing	Quality criteria	QA method(s)	Evidence of compliance	Quality responsibilities	Quality tools
	Fitness for purpose	Evaluation against project objectives		Project management board and evaluation panel.	
	Adherence to specifications	Evaluation against agreed project plan	Result of evaluation and verification by project management board and evaluation panel.	Project management board and evaluation panel.	

Acce	essibility	Accessibility applies to	Successful	Project	
legis	slation	user interfaces relating	validation against	management	
		to the dissemination of	published	board and	
		project reports. Web-	standards	evaluation panel.	
		based publication will			
		follow good practice			
		documented by the			
		W3C Web Accessibility			
		Initiative.			

Output		Demonstra	tor Applications		
Timing	Quality criteria	QA method(s)	Evidence of compliance	Quality responsibilities	Quality tools
	Fitness for purpose	Evaluation against project objectives. Usability testing			
	Best practice for processes	Adherence to best practice methods for planning, designing, coding and testing	Audit trail via version control system and internal project logs.	Project management board and evaluation panel.	
	Adherence to specifications	Evaluation against agreed project plan and subsequent project reports analysing user requirements	Result of evaluation activities and verification by project management board and evaluation panel.	Project management board and evaluation panel.	
	Adherence to standards	The demonstrator applications will comply with published open standards	Successful validation against published standards		
	Accessibility legislation	Accessibility applies to user interfaces relating to the dissemination of demonstrator systems. Web-based publication will follow good practice documented by the W3C Web Accessibility Initiative.	User testing and successful validation against published standards		

18. Dissemination Plan

Timing	Dissemination Activity	Audience	Purpose	Key Message
30/06/05	Launch of project web site	All	Raise initial awareness of project	About the project
As arranged	Programme Meetings	JISC VRE programme projects	Raise awareness about the project and identify commonalities with other projects	
As arranged	Project Steering Committee Meetings	Stakeholders	Updating and soliciting feedback/advice	Are we on the right track?
06-07-2005	Poster Presentation, JISC VRE Programme Meeting	JISC VRE programme projects	Raise awareness about the project and identify commonalities with other projects	
4-7/09/05	Poster presentation, Digital Resources for the Humanities 2005		Raise awareness about project, seek contacts and collaboration with	

			other projects	
19-22/06/05	Poster presentation, e-Science All Hands Meeting 2005	e-Science community	Raise awareness about project, seek contacts and collaboration with other projects	
Ongoing	Conference attendance/presentations/posters	Various	Seeking contacts and collaborations; awareness-raising	
31/03/06	Publication of initial series of project reports	All	Publication of project deliverables	Project findings

19. Exit and Sustainability Plans

Project Outputs	Action for Take-up & Embedding	Action for Exit
Reports	Publication of initial series of reports both to targeted audiences and to general	Reports will be delivered to JISC for dissemination via jisc.ac.uk. The
	user community through project web site. Publication, as appropriate, of project findings in peer-reviewed journals.	project web site will continue to exist for at least three years beyond the end of the project.
Demonstrator Applications	Applications developed as part of the demonstrator workpackage will be made available, as appropriate, for integration into local and national or inter-institutional VRE's.	The demonstrator applications will be maintained locally beyond the end of the project so long as they continue to meet needs in the user community.
Knowledge	The project's deliverables include a number of reports. The project team will participate in appropriate meetings and events. Internal and wider dissemination of knowledge will be mediated through the steering committee. Project results will be published, if appropriate, in peer-reviewed journals.	The Humanities Division is in the process of considering commitment of resources to the long-term development of VRE technologies; staff retention will be an important element of maintaining continuity of project knowledge.

Project Outputs	Why Sustainable	Scenarios for Taking Forward	Issues to Address
Demonstrator applications	Standards compliant VRE components with potential to be integrated into an institutional VRE	Integration into a local institutional framework	Commitment of local resources



WORKPACKAGES	Month	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
		Α	M	J	J	Α	S	0	N	D	J	F	М	Α	М	J	J	Α	S
1: Project Management																			
2: VRE Survey																			
3: Analysis and identification of needs and tools																			
4: Identification of existing tools																			
5: Development of Demonstrators																			
6: Evaluation and Final Report																			
7: Dissemination																			

Project start date: 01-04-2005

Project completion date: 30-09-2006

Duration: 18 months

Workpackage and activity	Earliest start date	Latest completion date	Outputs (clearly indicate deliverables & reports in bold)	Milestone	Responsibility
Workpackage and activity	Earliest start date	Latest completion date	Outputs (clearly indicate deliverables & reports in bold)	Milestone	Responsibility
WORKPACKAGE 1: Project Management	01-04-2005	30-09-2006			
Objective: To ensure overall coordination of the project, this workpackage includes the formulation of a detailed workplan, recruitment, liaising with and reporting to the principal investigators, the steering group and relevant funding bodies.					
1. Develop Project Plan		30-06-2005	Project Plan		CVC/AKB/RK
2. Project description for JISC web site		16-05-2005			CVC
3. Develop and maintain Project web site	13-06-2005		Project Web site		RK/JP
4. Establish steering committee			First meeting scheduled for Sept. 2005		AKB
5. Recruitment of staff			Project Manager and Technical Officer in post from 6 June 2005		AKB/CVC/MD/ MF
6. Report to funding body as required					
WORKPACKAGE 2: VRE Survey	01-07-2005	31-03-2006			RK/JP
Objective: to conduct a detailed survey of research activities, current and projected, within the Humanities at Oxford and related areas which are appropriate in terms of methods and material for inclusion in a Humanities Virtual Research Environment					
7. Conduct and extend survey of research activities, methods and material started in summer 2004		30-09-2005			RK/JP
8. Initial review of survey findings		30-09-2005	Initial report for internal review		RK

Workpackage and activity	Earliest start date	Latest completion date	Outputs (clearly indicate deliverables & reports in bold)	Milestone	Responsibility
9. Analytical report of survey findings		31-01-2006	First Draft for internal circulation and evaluation		RK/AB/CC
10. Analytical report of survey findings		31-03-2006	Final Report		RK/AB/CC
11. Creation of a database of survey results	01-09-2005	31-03-2006	Database		RK/JP
WORKPACKAGE 3: Analysis and identification of needs and tools	01-07-2005	31-03-2006			RK/JP
Objective: on the basis of the findings of the VRE Survey (workpackage 2) to analyse the needs within the Humanities research community and to identify the appropriate responses to these needs					
12. Identification of needs within the humanities research community					RK/JP
13. Survey of relevant national and international developments and initiatives					RK/JP
14. Analysis and identification of areas of potential added value					RK/JP
15. Analysis of results		31-01-2006	First Draft for internal circulation and evaluation		RK/JP
16. Analysis of results		31-03-2006	Final Report		RK/JP
WORKPACKAGE 4: Identification of existing tools	01-09-2005	31-03-2006			JP/RK
<u>Objective</u> : to identify existing tools which correspond to the requirements established by Workpackages 3-4					
17. Consultation with other projects within the VRE Programme	01-09-2005	31-03-2006			RK/AB/CC/JP/ MD/MF
18. Survey of existing tools	01-09-2005	31-03-2006			JP/RK

Workpackage and activity	Earliest start date	Latest completion date	Outputs (clearly indicate deliverables & reports in bold)	Milestone	Responsibility
19. Analysis of results	01-11-2005	31-01-2006	First Draft for internal circulation and evaluation		JP/RK
20. Analysis of results	01-01-2006	31-03-2006	Report		JP/RK
WORKPACKAGE 5: Development of Demonstrators	01-01-2006	30-09-2006			JP/RK
Objective: to implement selected tools within an overall VRE to enable user testing and further evaluation of user needs					
21. Implementation of selected tools	01-01-2006	30-06-2006	2-3 Demonstrators		JP
22. Customisation of presentation interface for the Humanities research community		30-09-2006	Presentation interface		JP/RK
WORKPACKAGE 6: Evaluation and Final Report Objective: to evaluate the project as a whole and to assess the effectiveness of the demonstrators in meeting the established needs of Humanities researchers					RK/AB/CC
23. Evaluation of interim results of user survey		30-09-2005			
24. Evaluation of first draft of survey report		31-01-2006			
25. Evaluation of first draft of analysis of needs report		31-01-2006			
Evaluation of first draft of identification of tools report		31-01-2006			
27. Evaluation of initial identification of demonstrator applications		31-01-2006			
28. Evaluation of survey report		31-03-2006			
29. Evaluation of analysis of needs report		31-03-2006			

Workpackage and activity	Earliest start date	Latest completion date	Outputs (clearly indicate deliverables & reports in bold)	Milestone	Responsibility
30. Evaluation of identification of tools report		31-03-2006			
31. Evaluation of initial implementation of demonstrator applications		30-04-2006			
32. Evaluation of implementation of demonstrator applications		30-06-2006			
33. Evaluation of user experience of demonstrator applications		30-09-2006			
34. Evaluation of dissemination activities		30-09-2006			
WORKPACKAGE 7: Dissemination Objective: to ensure the continuous dissemination of the project's progress and results					
35. Establishment of project web site		30-06-2005			
36. Publication of project reports		31-03-2006			

Members of Project Team:

AKB = Alan Bowman

CVC = Charles Crowther

MF = Michael Fraser

MD = Matthew Dovey

RK = Ruth Kirkham (Project Manager) JP = John Pybus (Technical Research Officer